

## YANKEE 2020 REGISTRATION SUMMARY

- ✓ Breakfast will open at 6:00 am. Registration area will be open at 7:00 am on Thursday, Friday and Saturday. Please be in the registration area by 7:00 am for the first shift if you are scheduled.
- ✓ Attendees must check the Program-at-a-Glance board in the North Lobby, Onsite Guide or the Yankee 2020 Mobile App to determine course room numbers.
- ✓ If an attendee pre-registered and didn't get their badge package in the mail, they must come to the registration area (Self Registration or Attendee Registration) to pick up the appropriate materials.
- ✓ If attendees already have a badge and want to purchase additional tickets or add a guest, please direct them to the Self-Registration area.
- ✓ We have an Expo Only registration category that allows the attendee access to the Exhibit Hall ONLY. They will NOT receive general attendance credits but are eligible for CEU credits for only Bank of America Pavilion, Benco Pavilion, Crest + Oral-B Center for Excellence, Dental Office Pavilion, Dental Technology Buyers Guide Live, Patterson Pavilion, Pediatric Pavilion, Product Navigator Live and CE on the Exhibit Hall floor courses. People who pre-registered for Expo Only were not mailed their badges ahead of time and must pick up their badges on-site. Attendees that have pre-registered for Expo Only should proceed to Self Registration where they can scan their confirmation and print their own badge.
- ✓ If attendees would like to register on-site, please direct them to the Self-Registration counters in the Registration Area or to the Attendee Registration line.
- ✓ **NO EXCHANGES OR REFUNDS ON SITE.** If there was an error in someone's registration, please bring it to the attention of Jennifer Thai or Jean Griffin. No refunds can be given for missed classes due to inclement weather, parking problems, illness, etc. Also, on site tickets are final sales. Any problems should be addressed to the Yankee Attendee Oversight Committee at the Massachusetts Dental Society.
- ✓ Registration cannot hold tickets for consignment.
- ✓ Exhibitors and their guests must register and purchase tickets at Exhibitor Registration; VIPs, Scouts and Clinicians register at Clinician/Special Guest registration.