



January 29 - 31, 2026

THOMAS M. MENINO CONVENTION AND EXHIBITION CENTER
(formerly BCEC)

2026

**VOLUNTEER
ORIENTATION TRAINING**

[YANKEEDENTAL.COM/VOLUNTEERS](https://yankeedental.com/volunteers)

FAQs

There is a lot that goes in to being a Yankee Dental Congress volunteer. Below are the 3 most asked questions leading up to and while on-site at Yankee.

Thank you for being a Yankee Volunteer.

I DON'T HAVE A BADGE. WHAT DO I DO?

Badges will not be mailed ahead of time this year. Stop by self-registration to print your badge, or to register for Yankee. We have new badges for 2026 which require you to self-scan into courses.

Lanyards can be found throughout the BCEC main lobby.

ALL Volunteers must register to attend/claim CE.

There will be NO COURSE TICKETS this year! All badges will be scanned upon entering classrooms.

MY VOLUNTEER COURSES ARE NOT SHOWING IN MY REGISTRATION. HOW DO I CLAIM CE?

Volunteer courses will NOT appear in your event registration. You will still be able to claim CE on our website by entering your volunteer courses secret code. See registration page for more details!

MY VOLUNTEER COURSE PACKET IS MISSING INFORMATION.

If you are a PC looking for a speaker bio, please first contact the course speaker. If you are unable to connect with the speaker, there will be copies at the volunteer check in desk. If there is no bio available, please refer to the pre-lecture announcement. *Check in with your speaker when you arrive to the course and let them know you do not have a bio to introduce them; some speakers prefer to introduce themselves.*

If you are missing AV information, please contact Johannah at jcassidy@massdental.org

NEW for 2026

We have so many exciting changes and improvements happening in 2026! Please read carefully the points below. A more detailed description of these changes and improvements can be found in the pages that follow. Thank you!



BADGES & RFID TECHNOLOGY

Badges will NOT be mailed this year. All badges must be printed upon arrival. Self-scan badges- we are utilizing RFID technology in these badges. Attendees are responsible for scanning into their courses to properly claim CE.



BCEC HAS A NEW NAME

The exhibition center and convention center, (formerly BCEC) has a new name, but Yankee has not moved!



FRIDAY NIGHT CONCERT

Join us Friday night for a special live performance by **Mike Posner**, DJ Brody Jenner, and Always ABBA (ABBA tribute band)



[YANKEEDENTAL.COM/VOLUNTEER-ORIENTATION](https://yankeedental.com/volunteer-orientation)

Yankee Volunteer Check List

☐

Register for Yankee!

☐

Contact other volunteers assigned to your courses.
PC Only: Contact speakers to confirm AV order.

☐

Review all materials that were provided
in volunteer orientation email.

☐

Pick up assigned course folders at
volunteer check in desk

☐

PC ONLY: Provide class with the secret
code needed to claim CE.

Questions? Please email Johannah Cassidy at
jcassidy@massdental.org.

Thank you for being a Yankee Dental Congress volunteer!

Registration

Please read through carefully as we have made changes to our registration/badge/and check in process.

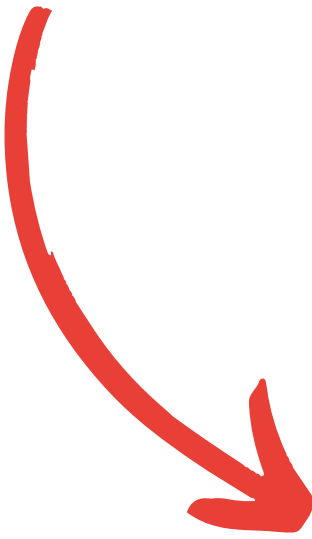
Registration Hours: Thursday & Friday 7:00 AM - 5:30 PM | Saturday 7:00 AM - 4:00 PM
Box Office Hours: Thursday 8:00 AM - 5:30 PM | Friday 8:00 AM - 8:00 PM

Volunteers must register by December 1, 2025. Volunteers must register as their designation and pay the fee associated with that badge category. You will not be able to claim CE with an Exhibits Only badge category.

Student Volunteers: all dental students in New England, including postdoctoral residents, hygiene/assisting students, and technicians, will be registered through their participating school at no cost. If your school has not heard from Yankee Dental Congress, please contact YDCSchoolRegistration@massdental.org

Volunteer Credits:

To receive CE credits, volunteers must be registered for Yankee. Courses you are assigned to as a volunteer **WILL NOT APPEAR** in your event registration. You will still be able to enter the verification codes given during the course to generate a transcript. A graphic of what this page will look like is below. You can claim your CE online at <https://www.yankeedental.com/Registration/Add-Your-CE-Credits>.



Yankee Dental Congress 2026- CE

Welcome Volunteer [Logout](#)

[Instructions](#)

[Review/Change ADA Member Number](#)

[Email/Print CE Certificate](#)

Transcript (General Attendance Credits: 5.00) (Total Credits Earned: 7.00)

You have been identified as a Volunteer. [Click here to add the applicable course\(s\)](#)

NEW THIS YEAR: No badges will be mailed.

Starting this year, Yankee Dental will no longer be mailing badges of any category. All badges must be picked up in person at Yankee Dental Congress. You can register online at yankeedental.com.

Badge Pickup Information:

- **Printing OPTION 1:** Have an attendant print your badge at the registration desk.
- **Printing OPTION 2:** Print your own badge at BADGE EXPRESS (*scan, print, & go!*) by scanning the QR code in your registration confirmation email.
- **Outstanding Payments:** Attendees with an unpaid balance on their order will not be able to print their badge until full payment is received.
- **Pickup of Badges on behalf of others is not permitted.**

On-site Badge Reprint Policy:

- **Damaged Badge Replacement:** If your badge becomes damaged or ripped while on-site, you must bring the damaged badge to the registration desk to receive a replacement at no charge.
- **Lost Badge or Additional Reprints:** If you lose your badge or require a reprint for any other reason, the following fees will apply:
 - 1st Reprint: \$25.00
 - 2nd Reprint: \$50.00
 - After the 2nd reprint, all subsequent reprint fees will be equivalent to your full registration fee (\$50 for no charge registration).

Registration Continued

NEW! Badge Technology & Attendance

We want to inform you that at this event, we will be utilizing RFID (Radio Frequency Identification) technology for attendance tracking in all courses. This technology allows us to accurately track attendance, streamline the scan-in process, and ensure that you receive proper credit for your participation.

What does RFID technology mean for you?

- Your badge will contain an RFID chip that is encoded with the demographic and purchase information you provided us with during registration.
- **Upon entry to the classroom, attendees will be required to scan their RFID-enabled name badge. The scan will automatically mark your attendance for the course, ensuring efficient enrollment confirmation, while eliminating the need for course tickets.**
- This system is designed to improve accuracy, save time, and enhance your event experience.
- Please rest assured that your privacy is important to us. RFID technology is used solely for attendance purposes and does not track any personal data beyond your attendance in the courses you attend.

Registration Questions:

Registrants with questions about sold out courses, ticket purchases, pick up of mail-in materials, exchanges or refunds must go to the Registration Area in the North Lobby.

Badge Holders and Lanyards:

This year, there will be no badge holders! Lanyards will clip directly to your badge. Badges WILL NOT mailed out before Yankee. You will need to print your badge at self-registration in the Main Lobby upon arrival. Please see next page to learn more about our new badges and check in process.

Can I preregister for no CHARGE courses?

Preregistration is required for all continuing education courses. You can view our No Charge courses listed in the Yankee Program Book or yankeedental.com online listings. Your seat will be held for 10 minutes after the start of the course; after that, those without tickets will be seated according to available space. When the room is filled, no additional people will be admitted due to fire department regulations. If you have not pre-registered, please be prepared to select an alternate session to attend.

Course Hand-outs:

All available handouts will be posted online for registered attendees and volunteers.

Lunch Stickers:

Volunteers are given lunch stickers to add to their badges to grant them access to the clinicians lounge (breakfast and lunch) on the show floor for the day they are assigned to volunteer. Each day has a different sticker. You are only allowed access to the clinicians lounge for the day you are assigned as a volunteer.

Scanning Responsibilities

Room Coordinators are responsible for monitoring the Tap N Go tablet outside of your assigned classrooms to enforce the following:

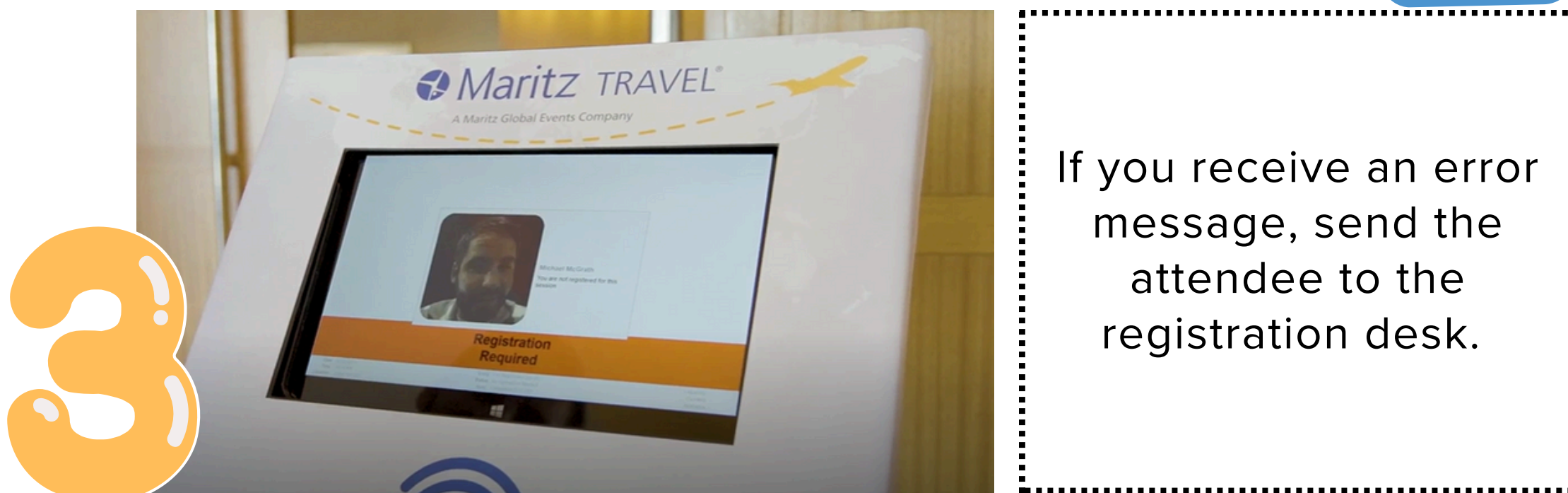
- The attendees are scanning into the course on their way inside
- Only approved attendees enter the classroom.
- Denied attendees get redirected to the registration desk for assistance.

There is an arrival time requirement for every course to be eligible to claim CE.

- For courses 2+ hours long, attendees must arrive within the first 20 minutes to scan in and receive credit.
- For courses 1 hour long, you must arrive within the first 10 minutes to be scanned in and receive credit.

Late Arrivals: If attendees arrive after the specified time window for scanning, their attendance will not be recorded, making them ineligible to claim Continuing Education (CE) credit for that session. Late arrivals do not qualify for a refund from Yankee Dental Congress.

Once the time requirement passes for a course, the Tap N Go tablet will not allow anymore scans. A message will be displayed on the tablet for those who arrive late, letting them know that they are too late to scan in/ enter the course.



For all other details on continuing education credits, please refer to the program book.

Yankee Volunteer Committees

Core Committee

MDS President	Steven Spitz, DMD
General Chair	Jeffrey Dodge, DMD
Programming Chair	Jennifer Korzeb, DMD
Co-Chair	Todd Belfbecker, DMD
Co-Chair	Traci Portnoff, DMD
Exhibits Chair	Janis Moriarty, DMD
Welcome Co-Chair	Mike Mayr, DMD
Welcome Co-Chair	Mary Karish-Dodge, DMD
Registration Chair	David Ward, DMD
Specialty Relations Chair	Fotini Dianasopolous, DMD
Special Events Chair	John Gusha, DMD
Sponsorship Chair	Cherie Bishop, DMD



Program Committee

Esthetics A-Z Track	Mike Mayr, DMD
Marketing Track	Ancy Verdier, DMD
Minutemen	Robin Taher, DMD
Team Huddle & Afternoon Tea	Joseph Beninato, DMD
New Dentist Day	Dylan Weber, DMD
New England Member Spotlight	Matthew Mara, DMD
Sleep Apnea Track	Irina Dragan, DMD
Technology Track	Kady Rawal, BDS
Hands- On Committee	Francesca Fusaro, RDH
Hands- On Committee	Kevin Peruzzi, DDS
Hands- On Committee	Robert Moreau, DMD
Hands- On Committee	Ray Martin, DDS
Hands- On Committee	Paul Hubley, DMD

Yankee Volunteer Committees

Day Captains

Thursday
Mary DeMello, DMD
Peter Gangi, RDH
Tina Wang, DMD
Paul Gamache, DMD

Friday
Bethany Bergeron, CDA
Joseph Beninato, DMD
Ana Keohane, DMD
Donna Morelli

Saturday
Joseph Beninato, DMD
Allison Barham
Vanessa Stanley
Robin Taher, DMD

On-Site Contacts & MDS Staff Members

To contact the following team members, please reference the on-site phone directory that can be found at the volunteer check in desk.

BCEC Event Coordinator	Shannon Lazinsk
Freeman, Account Manager	Sarah Johnson
Westin Convention Manager	Veronica Early
Seaport Conference Manager	Cindy Moriarty
Projection Presentation Technology (AV)	Chris Carter

MDS Staff

Managing Director	Shannon McCarthy
Director, Continuing Education	Dorrey Powers
Manager Exhibits & Operations	Susan Celidonio
Marketing Director	Ryan Collins
Program Manager	Samantha Corinne
Program Manager	Alicia Blake
Program Coordinator	Taylor Maloney
Program Coordinator	Emily Hernandez
Events Coordinator	Johannah Cassidy
Registration Specialist	Lydia Adams
Customer Service	Christine Forte
Sales Specialist	Sheila Giordano
Sales Relation Coordinator	Morgana Wehbe

Exhibit Floor

For more information of all the exciting events below, please check out the program book.

Exhibit Hall Hours

Thursday, 9:30 am-5:30 pm, Friday, 9:30 am-5:30 pm, Saturday, 9:00 am-4:00 pm.

Exhibitors

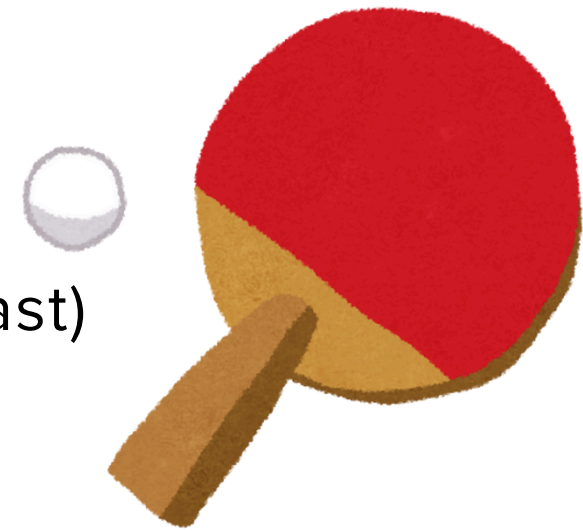
Exhibitors who need assistance should report to Exhibitor Registration in the North Lobby of the BCEC.

Exhibitor Hall Only Pass

This pass gives access to the Exhibit floor and allows attendance to exhibit hall courses, corporate forums, and Minuteman lectures.

All 3 Days of Yankee

- Complimentary coffee in the North Main Lobby from 7:00 - 8:00 am (while supplies last)
- Professional Headshots will be offered on the east side of the exhibits floor.
- Challenge your colleagues for a game of ping pong or corn hole!



Thursday

- Fruit Pops on the show floor- hydrate with a strawberry, mango, or chocolate pop!
- Opening Night Reception: Enjoy a glass of wine or ice cold beer while shopping the show floor from 4:30 - 5:30 pm.

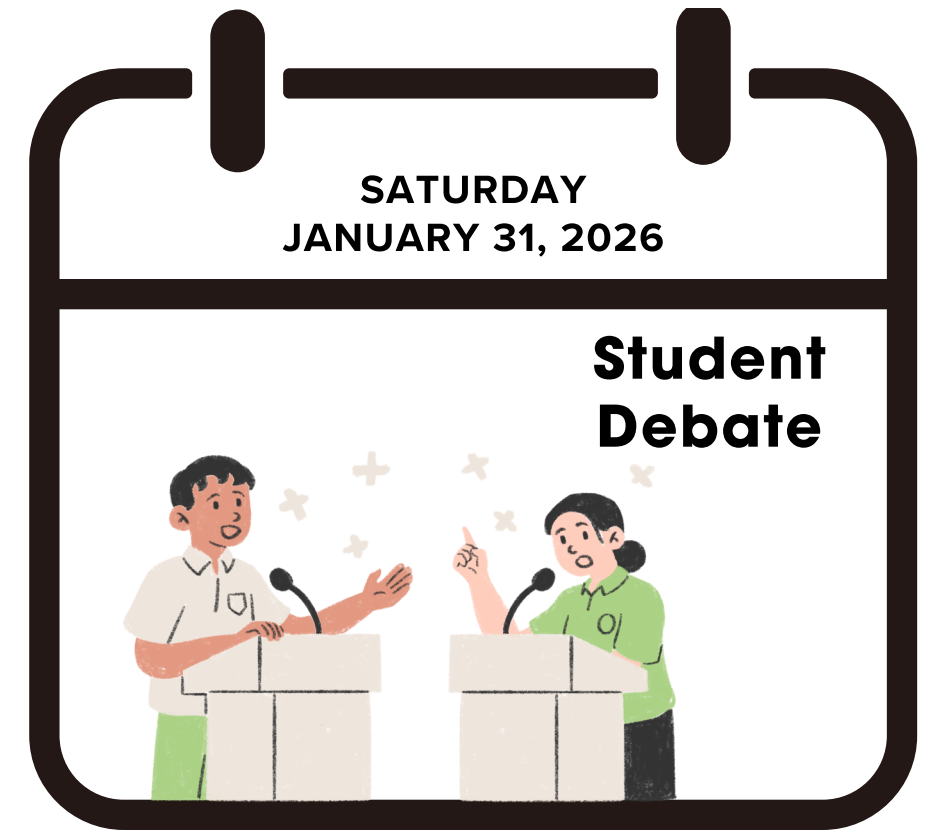
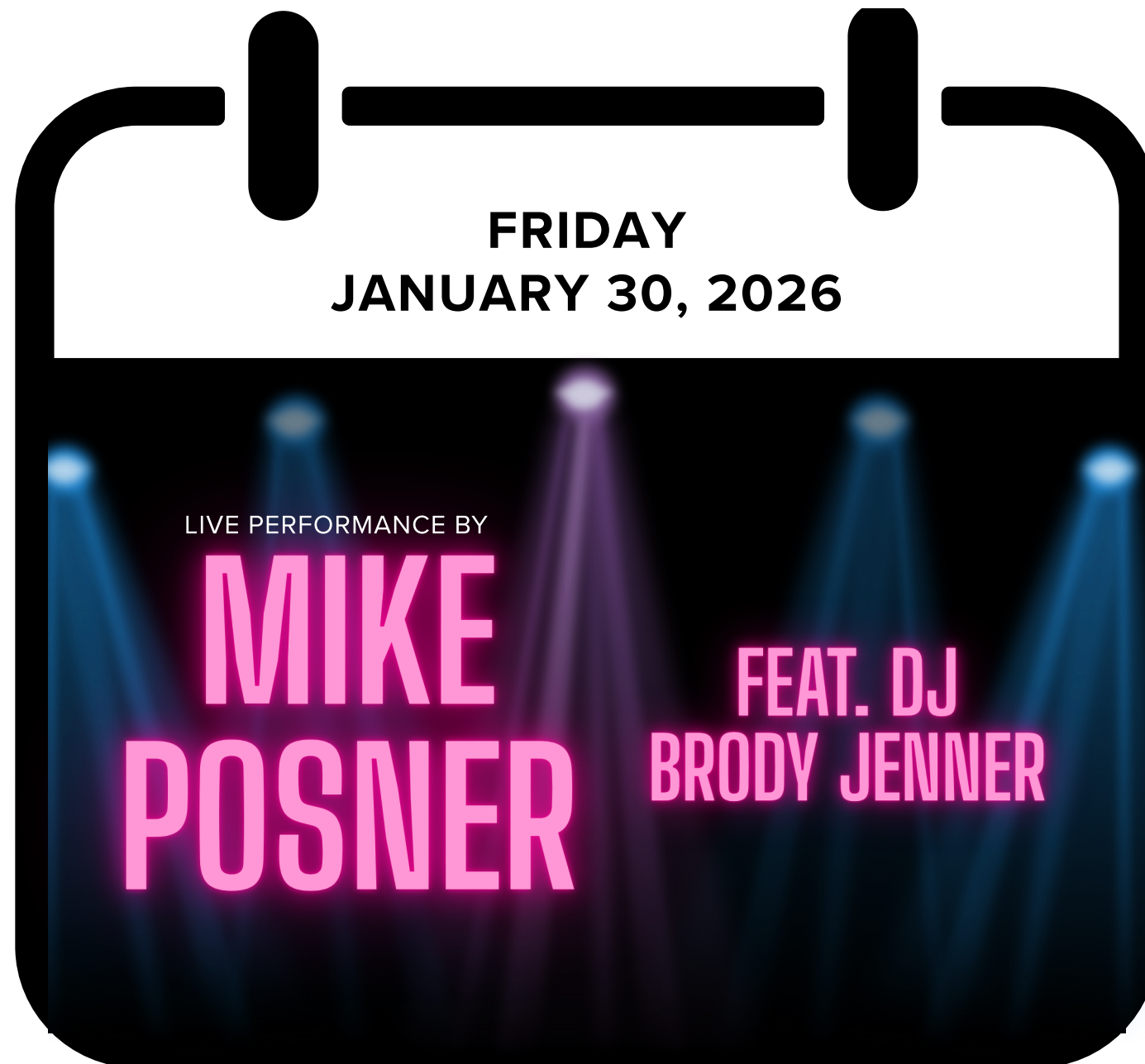
Friday

- Complimentary Yankee Trucker Hat!
- Walking waffle bites to enjoy while you explore the exhibit floor.
- Yankee Reception- Enjoy a glass of wine or ice cold beer while shopping the show floor from 4:00 - 5:30 pm.

Saturday

- From 12:00 - 2:00 pm, hold and pet baby farm animals, brought to you by Enchanted Farms.
- Make your own donut!

Mark Your Calendars...



Thomas M. Menino Convention and Exhibition Center Directory (Formerly BCEC)

Entrances:

The main entrance is located on 415 Summer Street. Parking Lot shuttle buses will drop off and pick up on the East side of the building, Level 1. Hotel shuttle buses will drop off and pick up on the vertical core of the building, Level 0.

Boston Information and Restaurant Reservations:

Boston CVB Concierge Desk located in the North Lobby

Hours:

Thursday, January 25: 8:00am - 6:00pm

Friday, January 26: 8:00am - 6:00pm

Saturday, January 27: 8:00am – 5:00pm

Alumni Receptions

All alumni receptions are held at either the Seaport or Westin hotels. Please refer to the program book/on-site guide for exact locations.

Speaker Ready Room

The speaker ready room is located in Room 101.

Thomas M. Menino Convention and Exhibition Center Directory (Formerly BCEC)

Coat Checks

There is a coat check in the North Lobby and on Level 1, East Hallway

Food Service

There are coffee kiosks located on Level 1 in the North Lobby, West & East sides. There are food courts on the exhibit floor offering many choices for lunch.

There is a Food Court on Level 1, west side.

Lost and Found

Refer attendees to the Information Counter in the North Lobby or the security desk at the North Lobby main entrance.

Medical Assistance

In each hotel, the security department has trained medical personnel. Dial 0 and ask for security and state your emergency. A first aid station will be in room 201. An EMT is scheduled for Show days, Th, Fr, Sat. When the EMT is not on site, all the Public Safety Supervisors and Managers are certified first responders and all officers are CPR, AED and basic first aid certified.

Nursing Moms

There is a Mamava Nursing Pod located in the Southeast Level 1, adjacent to restroom. You can schedule use of the pod by visiting <https://www.mamava.com/mobile-app>.

Parking

The convention center parking lot is located behind the building in the south lot. The cost for self-parking is \$25 and \$50 for oversized vehicles. Please plan your drive in to the convention center to include time for parking in the lot. Shuttle service will be available between the lot and the building.

Arrangements have been made for overflow parking, if necessary. Shuttle Service is provided to and from the two overflow lots. Yankee regrets that it cannot guarantee course seats or give refunds to latecomers with parking problems. There is no overnight parking allowed.

Shuttles

The complementary coach service will pick up and drop off passengers on Level 0 at the vertical core. It will drop off passengers at the Seaport Hotel, the Renaissance Hotel, Hampton Inn/Homewood Suites Seaport District and the Hyatt Place Boston Seaport District only. Shuttle services will be marked by Route 1 and Route 2. See the mobile app, On-site Guide, or yankeedental.com/shuttles.

Welcome Center/Information Booths

Exhibit Hall Floor Lounge

North Lobby, Level 1

NE1 -Northeast Level 1

Emergencies

Your problem-solving card will list the appropriate extension in your venue to call to report an emergency. The building prefers that you call the command center for all emergencies, because they have a direct line to Boston EMS. If 911 has already been called, immediately notify the convention center command center at 617-954-2222 or x222 on a house phone, so they can direct the emergency vehicles to the right location in the facility

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For any other questions, please call the show office at 617-954-3940