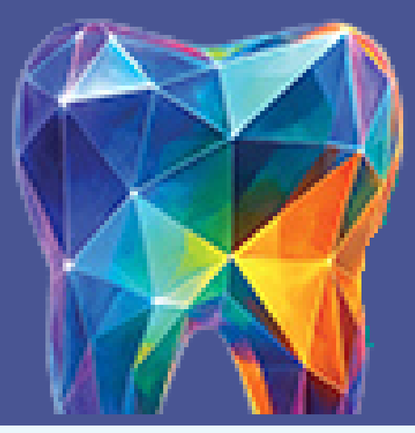
YANKEE®

DENTAL CONGRESS

January 28 - 30, 2027

THOMAS M. MENINO CONVENTION AND EXHIBITION CENTER



2027

VOLUNTEER ORIENTATION TRAINING

YANKEEDENTAL.COM/VOLUNTEERS

FAQs

There is a lot that goes in to being a Yankee Dental Congress volunteer.

Below are the 3 most asked questions leading up to and while on-site at Yankee.

Thank you for being a Yankee Volunteer!

I DON'T HAVE A BADGE. WHAT DO I DO?

Badges will not be mailed. All badges must be picked up in person during show hours in the North Lobby of the Thomas M. Menino Convention & Exhibition Center.
Print your badge in the North Lobby at the Registration desk with the help of an attendant, or at the Badge Express counters by scanning the QR code in your registration email confirmation.

IMPORTANT REMINDER:
ALL Volunteers must register by December 1, 2026 to participate and earn CE.

MY VOLUNTEER COURSES ARE NOT SHOWING IN MY REGISTRATION. HOW DO I CLAIM CE?

Volunteer courses will NOT automatically appear in your CE transcript or within your registration order. You will still be able to claim CE on our website by entering your volunteer courses secret code. See the registration section of this guide (page 6) for more details!

MY VOLUNTEER COURSE PACKET IS MISSING INFORMATION.

If you are a PC looking for a speaker bio, please first contact the course speaker. If you are unable to connect with the speaker, there will be copies at the volunteer check in desk. If there is no bio available, please refer to the pre-lecture announcement.

Check in with your speaker when you arrive to the course and let them know you do not have a bio to introduce them; some speakers prefer to introduce themselves.

If you are missing AV information, please contact Johannah at jcassidy@massdental.org

Volunteer Check List



- [ ] Register for Yankee by December 1st, 2026!
- [ ] Contact other volunteers assigned to your courses. (PC Only: Contact speakers to confirm AV order).
- [ ] Review all materials that were provided in volunteer orientation email.
- [ ] Pick up assigned course folders at the volunteer check-in desk & attend courses.
- [ ] _____

Questions? Please email Johannah Cassidy at jcassidy@massdental.org

Thank you for being a Yankee Dental Congress volunteer!

Please read through this page carefully.

Registration

VOLUNTEERS MUST REGISTER BY DECEMBER 1, 2026

Volunteers must register themselves online as the appropriate badge category that corresponds to their professional designation and pay the fee associated with that category.

Register online here: https://www.xpressreg.net/register/YDCX0127/landing.asp?aban=&hkey=&sc=&pb=&aa=&deeb=&debt=&demid=&fm=

We do NOT have a "Volunteer" registration category or a "Volunteer Discount."
IMPORTANT: If you register with an Exhibits Only, Chaperone, or Guest badge, you will not be eligible to volunteer for courses as a PC or RC, claim CE, or earn general attendance credit.

Student Volunteers: All dental students in New England, including pre-dental, dental hygiene, and dental assisting students, can attend Yankee Dental at no cost through their participating school. If your school is not participating, you must email YDCSchoolRegistration@massdental.org from your student email address ending in .edu and include the following: (1) A photo of your current student ID, (2) Your expected graduation year, (3) Your specific dental program (4) Your school name We will verify your information with your institution and then register you at no charge.

BADGE PICKUP

All badges must be picked up in person in the MCEC North Lobby.

Badge Pick-up Hours: Thurs 01/28 & Fri 01/29 7:00 AM - 5:30 PM | Sat 01/30 7:00 AM - 4:00 PM

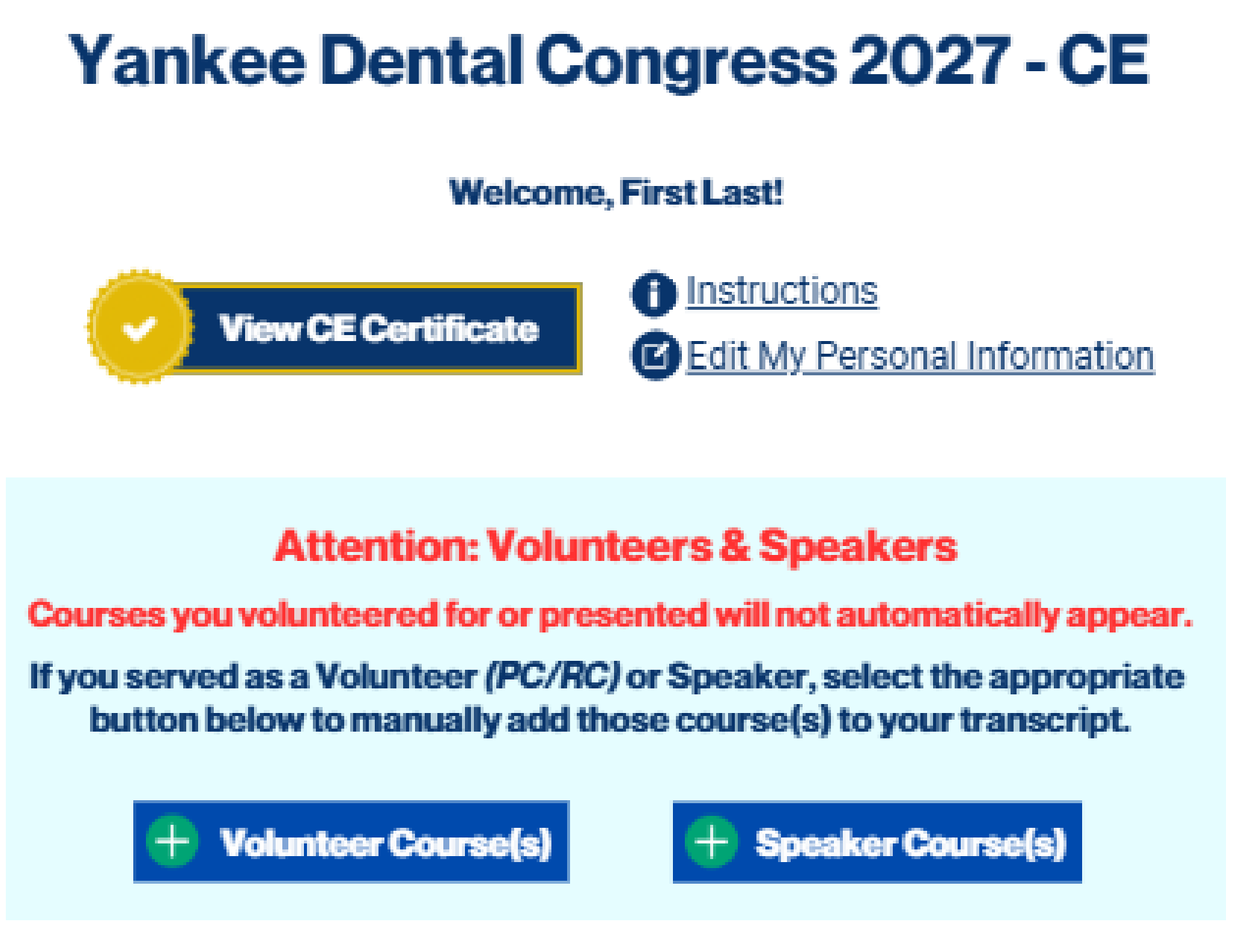
You have *two* badge printing options to chose from.
(1) Print your badge at the Registration desk with the help of an attendant.
(2) Print your own badge at our Badge Express counters! Just scan the QR code in your registration email confirmation, and your badge will print in seconds.

Badge Reprint Fees: Do not lose your badge once you have printed it. If you lose or forget your badge, or require a reprint for any reason, the following fees will apply: 1st Reprint: $25.00 | 2nd Reprint: $50.00 | 3rd + Reprint: Full registration rate *($50 for $0 registrations)*

However, if your badge becomes damaged or ripped while onsite, you must bring your damaged badge to the registration desk to receive a replacement badge at no charge.

VOLUNTEER CE CREDIT

Courses you are assigned to as a volunteer will **NOT** automatically appear in your transcript.
You will need to *manually* add the course(s) you volunteered for by clicking "**+ Volunteer Course(s)**" and then enter the verification codes given at the end of those course(s).
A graphic of what this page will look like is shown on the right.
You can claim your CE online at:
https://www.yankeedental.com/Registration/Add-Your-CE-Credits.



Registration Continued

BADGE TECHNOLOGY & ATTENDANCE

We utilize RFID (Radio Frequency Identification) technology for attendance tracking in all courses. This technology allows us to accurately track attendance, streamline the scan-in process, and ensure that you receive proper credit for course participation.

What does RFID technology mean for you?
Every Yankee badge will contain an RFID chip that is encoded with the demographic and purchase information that registrant provided us with during registration.

How does it work?
Upon entry to the classroom, attendees will be required to scan their RFID-enabled name badge. The scan will automatically mark their attendance for the course, ensuring efficient enrollment confirmation, and eliminating the need for course tickets.
This system is designed to improve accuracy, save time, and enhance your event experience.Please rest assured that your privacy is important to us. RFID technology is used solely for attendance purposes and does not track any personal data beyond your attendance in the courses you attend.

Please see next page to learn more about our badge and check in process.

REGISTRATION QUESTIONS

Registrants with questions on-site regarding registration, scanning, courses, events, materials, exchanges, or refunds must go to the Registration Desk in the North Lobby.

Where are the badge holders and lanyards found?
Lanyards will clip directly to your badge, no need for a badge holder! Badges WILL NOT be mailed out, and must be printed in person at Badge Express or the Registration desk in the MCEC North Lobby upon arrival.

Do I need to pre-register for Free courses?
Pre-registration is required for all no-charge continuing education courses at Yankee Dental Congress. Your seat will be held for 10 minutes after the course begins. After that, any open seats may be filled by attendees without prior registration, based on availability. If you are seated without preregistering, you must visit the Registration Desk after the course concludes to have the course added to your registration to be able to claim CE credit. Once the room reaches capacity, no additional attendees will be admitted due to fire safety regulations. If you have not preregistered, be prepared to select an alternate session if no seats are available.

How do I know if my course requires handouts and supplies?
Should a course require that attendees bring supplies or provided handouts, the list of necessary materials will be listed in the course description on our website:
https://www.yankeedental.com/course-search-results/
Please note: Not all courses provide handouts. If your course does not offer handouts, there will not be a download link available under that course. Please download and print your handouts before coming on site. If you forget your handouts at home, please go to the FedEx Office located in the MCEC (fees apply) prepared with the course code and speaker name.

VOLUNTEER LUNCH STICKERS

Volunteers are given lunch stickers to add to their badges to grant them access to the clinicians lounge (breakfast and lunch) on the show floor for the day they are assigned to volunteer. Each day has a different sticker. You are only allowed access to the clinicians lounge for the day you are assigned as a volunteer.

Volunteer Scanning Duties

Room Coordinators are responsible for monitoring the Tap N Go tablet outside of their assigned classrooms to enforce the following:
(1) The attendees are scanning into the course on their way inside
(2) Only approved attendees enter the classroom. (A green check will appear on the screen).
(3) Denied attendees get redirected to the registration desk. (A red X will appear on the screen)

There is an arrival time requirement for every course to be eligible to claim CE.

- For 1-hour courses, attendees must arrive within the first 10 minutes.
- For 2+ hour courses, attendees must arrive within the first 20 minutes.

Late Arrivals: Attendees must arrive on time to scan into the course. Late arrivals are not eligible to scan in or receive CE credit. If attendees arrive after the specified time window for scanning, their attendance will not be recorded, making them ineligible to claim Continuing Education (CE) credit for that session. Late arrivals do not qualify for a refund from Yankee Dental Congress.

Once the time requirement passes for a course, the Tap N Go tablet will not allow anymore scans. A message will be displayed on the tablet for those who arrive late, letting them know that they are too late to enter the course.



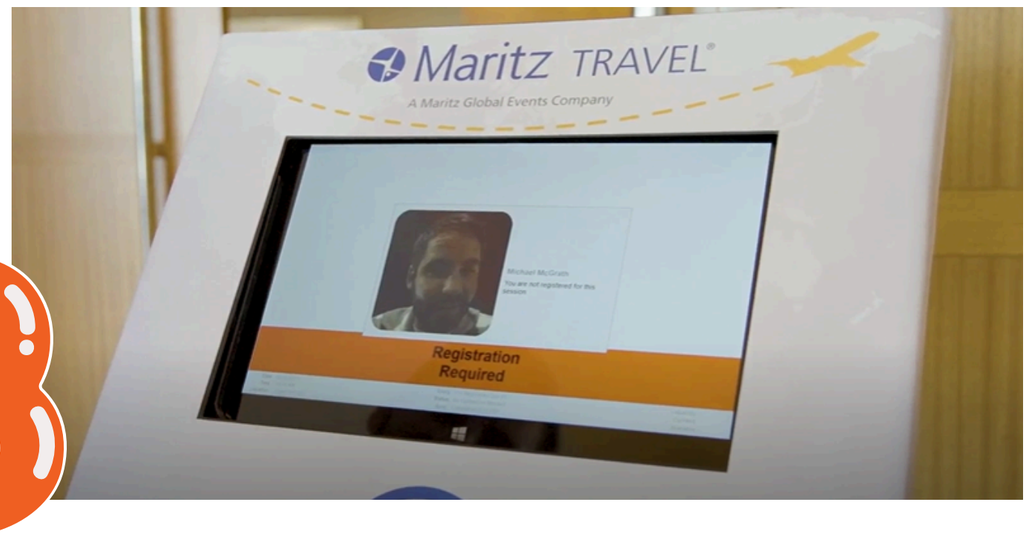
1

Welcome attendees and make sure they are at the correct course.

Instruct attendees to tap their badges on the tablet to check in.



2



3

If you receive an error message, send the attendee to the registration desk.

For all other details on continuing education credits, please refer to the program book (pages 3 & 5).

Yankee Volunteer Committees

Core Committee

MDS President	Steven Spitz, DMD
General Chair	Cherie Bishop, DMD
Programming Chair	Jennifer Korzeb, DMD
Co-Chair	Mike Mayr, DMD
Co-Chair	Andrew Tonelli, DMD
Exhibits Chair	Gigi Garcia-Rogers, DMD
Welcome Co-Chair	Joe Costa, DMD
Welcome Co-Chair	Dave Wolf, DDS
Registration Chair	John Gusha, DMD
Specialty Relations Chair	Irina Dragan, DMD
Special Events Chair	Mike Cooper, DMD
Sponsorship Chair	Janis Moriarty, DMD

Program Committee

Esthetics Track	Gabriela Lagreca, DMD
Medical-Dental Track	Yuko Torigoe, DMD
Minutemen	Robin Taher, DMD
New Dentist Day	Dylan Weber, DDS
New England Member Spotlight	Sansriti Narain, DDS
Ownership Track	Khara Gresham, DMD
Rising Star Speaker Series	Yankee Study Club Founders
Team Program	Zack Goldman, DMD
Technology Track	David Goodman, DMD
Women in Business Program	Ana Keohan, DMD
Hands- On Committee	Francesca Fusaro, RDH
Hands- On Committee	Kevin Peruzzi, DDS
Hands- On Committee	Robert Moreau, DMD
Hands- On Committee	Ray Martin, DDS
Hands- On Committee	Casey Cook, DMD

Yankee Volunteer Committees

DAY CAPTAINS

Thursday	Friday	Saturday
Mary DeMello, DMD	Allison Barham	Joseph Beninato, DMD
Paul Gamache, DMD	Joseph Beninato, DMD	Ana Keohane, DMD
Peter Gangi, RDH	Donna Morelli	Open
Tina Wang, DMD	Vanessa Stanley	Open
Joseph Beninato, DMD	Todd Belfbecker, DMD	Open

On-Site Contacts & MDS Staff Members

To contact the following team members, please reference the on-site phone directory that can be found at the volunteer check in desk.

MCEC Event Coordinator	Thomas Kilduff
Shepard, Account Manager	Christine Hennessey
Westin Convention Manager	Veronica Early
Seaport Conference Manager	Cindy Moriarty
Projection Presentation Technology (AV)	Chris Carter

MDS STAFF

Managing Director	Shannon McCarthy
Director, Continuing Education & Programming	Dorrey Powers
Manager Exhibits & Operations	Susan Celidonio
Program Manager	Samantha Corrinne
Program Manager	Alicia Blake
Registration Manager	Lydia Adams
Events Coordinator	Johannah Cassidy
Program Coordinator	Taylor Maloney
Program Assistant	Emily Hernandez
Event Services Represenative	Kelsey Buckley
Sales Specialist	Sheila Giordano

Exhibit Show Floor

For more information of all the exciting events below, please reference our Course Catalog.

Exhibitors who need assistance should report to Exhibitor Registration (MCEC N. Lobby).

Exhibit Hall Hours
Thursday, 9:30 am-5:30 pm, Friday, 9:30 am-5:30 pm, Saturday, 9:00 am-4:00 pm.

Exhibit Hall Only Badge
This badge type gives access to the Exhibit floor and allows attendance only to free courses such as the exhibit hall courses, corporate forums, and Minuteman lectures. **Volunteers cannot register as Exhibit Hall Only, and must register as their professional category.**

ALL 3 DAYS OF YANKEE ON THE SHOW FLOOR

CURLING was a hit at the Olympics this past year! Grab your friends or colleagues and give it a go and see how you do! Located on the Exhibit Show Floor, in between escalators.

TEAM PHOTOS! Commemorate your team at Yankee with a group photo to take back to the office. We love making memories with you!

THURSDAY, JAN 28 ON THE SHOW FLOOR

WICKED GOOD HOT CHOCOLATE! Grab a cup of warm hot chocolate from 10:00 am - 11:30 am at the Information Booth on the Exhibit Show Floor. Top it off with mini marshmallows, chocolate shavings and whipped cream!

NEW ENGLAND BREWERY TASTING! Join us on the Exhibit Show Floor to sample different brews from New England at more than 6 bars from 4:00 pm - 5:30 pm. Featured brews include Whaler's Rise, Cisco, Jack's Abby, Castle Island and Wormtown.

FRIDAY, JAN 29 ON THE SHOW FLOOR

FRIDAY NIGHT RECEPTION! Stop by a bar on the show floor and grab a drink.
Reception located on the Exhibit Show Floor from 4:00 pm – 5:30 pm.

CUSTOM WINTER GEAR! Your choice of custom pressed winter hat or scarves that you design! Located between the Exhibit Show Floor escalators. Starts at 11:30 am until supplies last.

SNACK BREAK! Make your own snack mix- select from an assortment of dried fruits & nuts.
Make a bag and head back to class!

FRIDAY RAFFLE! Spend $1,000 or more on the Exhibit Show Floor and receive one (1) entry for a chance to win a $100 gift card! *Exclusions Apply. See the course catalog (page 11) for more details.*

SATURDAY, JAN 30 ON THE SHOW FLOOR

COOKIES! Starting at 1:00 pm, select your choice of Chocolate chip, Snickerdoodle or Sugar.
Then top it off with fun toppings! Located between the Exhibit Show Floor escalators.

OWLS UP CLOSE! WHOoo wants to come and meet the snowy owls of the North! Owls Up Close, will be showcasing several owls that you can come and take a photo with!

Mark Your Calendar...

THURSDAY, JANUARY 28, 2027

KICKOFF CELEBRATION & AWARDS CEREMONY

5:30 PM OMNI BOSTON HOTEL AT THE SEAPORT

KEYNOTE SPEAKER: DAVE SILK
MEMBER OF THE 1980 U.S. OLYMPIC 'MIRACLE ON ICE' HOCKEY TEAM

F1® ARCADE RACING EXPERIENCE

FOLLOWING THE AWARDS CEREMONY

87 PIER 4 BOULEVARD, BOSTON, MA

YDC DISCOUNT: BRING YOUR 2027 YANKEE BADGE TO F1® AND RECEIVE 25% OFF A HEAD-TO-HEAD OR TEAM RACING SESSION AND ALL FOOD AND NON-ALCOHOLIC BEVERAGES.

MUSEUM OF ICE CREAM BOSTON

FOLLOWING THE AWARDS CEREMONY

121 SEAPORT BLVD, BOSTON, MA 02210

YDC DISCOUNT: USE PROMO CODE YANKEEDENTAL10 FOR 10% OFF
BOOK TICKETS ONLINE: WWW.MUSEUMOFICECREAM.COM/BOSTON

FRIDAY, JANUARY 29, 2027

NELLY IS PERFORMING LIVE!

WITH OPENING ACT: 7 SUMMERS (A MORGAN WALLEN TRIBUTE BAND)

MCEC 3RD FLOOR BALLROOM
DOORS OPEN AT 7:00 PM - SHOW BEGINS AT 8:00 PM

YOU CAN PURCHASE CONCERT WRISTBANDS WHILE REGISTERING OR ANYTIME AFTER YOU'VE REGISTERED THROUGH THE REGISTRATION RESOURCE CENTER.

SATURDAY, JANUARY 30, 2027

STUDENT DEBATE & RECEPTION

MCEC BALLROOM

DEBATE: 4:30 - 7PM
RECEPTION: 7 - 9PM

MCEC DIRECTORY

Thomas M. Menino Convention and Exhibition Center

MCEC Entrances: (1) The main entrance is located on 415 Summer Street. (2) Parking Lot shuttle buses will drop off and pick up on the East side of the building, Level 1. (3) Hotel shuttle buses will drop off and pick up on the vertical core of the building, Level 0.

For Boston Information and Restaurant Reservations, visit the Boston CVB Concierge Desk Location: North Lobby | Hours: *01/28: 8am - 6pm 01/29: 8am - 6pm 01/30: 8am – 5pm*

Alumni Receptions are held at either the Seaport or Westin hotels. Please refer to the program book/on-site guide for exact locations.

The Speaker Ready Room is located in Room 101.

Coat Checks are located in the North Lobby and on Level 1, East Hallway

Food Service: There are coffee kiosks located on Level 1in the North Lobby, West & East sides. There are food courts on the exhibit floor offering many choices for lunch. There is a Food Court on Level 1, west side.

Lost and Found: Refer attendees to the Information Counter in the North Lobby or the security desk at the North Lobby main entrance.

Medical Assistance: In each hotel, the security department has trained medical personnel. Dial O and ask for security and state your emergency. A first aid station will be in room 201. An EMT is scheduled for Show days, Th, Fr, Sat. When the EMT is not on site, all the Public Safety Supervisors and Managers are certified first responders and all officers are CPR, AED and basic first aid certified.

Nursing Moms: There is a Mamava Nursing Pod located in the Southeast Level 1, adjacent to restroom. You can schedule use of the pod by visiting https://www.mamava.com/mobile-app.

Parking: The convention center parking lot is located behind the building in the south lot. The cost for self-parking is $25 and $50 for oversized vehicles. Please plan your drive in to the convention center to include time for parking in the lot. Shuttle service will be available between the lot and the building.

Arrangements have been made for overflow parking, if necessary. Shuttle Service is provided to and from the two overflow lots. Yankee regrets that it cannot guarantee course seats or give refunds to latecomers with parking problems. There is no overnight parking allowed.

Shuttles: The complementary coach service will pick up and drop off passengers on Level 0 at the vertical core. It will drop off passengers at the Seaport Hotel, the Renaissance Hotel, Hampton Inn/Homewood Suites Seaport District and the Hyatt Place Boston Seaport District only. Shuttle services will be marked by Route 1 and Route 2. See the mobile app, On-site Guide, or yankeedental.com/shuttles.

Welcome Center/Information Booths

(1) Exhibit Hall Floor Lounge | (2) North Lobby, Level 1 | (3) NE1 -Northeast Level 1

Emergencies: Your problem-solving card will list the appropriate extension in your venue to call to report an emergency. The building prefers that you call the command center for all emergencies, because they have a direct line to Boston EMS. If 911 has already been called, immediately notify the convention center command center at 617-954-2222 or x222 on a house phone, so they can direct the emergency vehicles to the right location in the facility.

For any other questions, please call the show office at 617-954-3940